



RE: Insurance Company Rental Coverage Limitations

Most insurance companies have 30 day coverage at a prescribed dollar amount for car rental reimbursement. This is an added cost on most insurance policies and is negotiated between you the customer and the insurance company or agent.

While your vehicle is being repaired, we would like for you to take the following into consideration. There are many circumstances beyond Associated Collision Center's control that may lengthen repair times beyond the standard 30 day coverage. Associated Collision Center is not responsible for added car rental cost if repairs extend beyond coverage. The customer is responsible for these added costs.

Such circumstances that may extend your rental are as follow:

1. Parts delays and availability
2. Sublet repairs delays
3. Additional repairs related to the accident that could not be estimated without repairs being started. (hidden damage-supplements, etc.)

To better help you in this situation, here are some ideas that might make the process of limited rental reimbursement a little more tolerable:

1. Turn-in rentals on weekends
2. Down-grade to a lesser rental with would extend the contract to your policy
3. Alternate week usage on rental vehicle

Associated Collision Center appreciates the opportunity to service your needs and hope that this valuable information will ease your auto rentals.

Thank you,

Associated Collision Center Team